

ADJUDICATION & REVIEW COMMITTEE

Subject Heading:	Learning & Achievement Complaints
	Annual Report 2013/14

CMT Lead: Joy Hollister

Report Author and contact details: Veronica Webb, Senior Complaints &

Information Officer,

Mercury House, Mercury Gardens

Romford RM1 3SL

Telephone: 01708 432589

Policy context: Learning & Achievement Complaints

Annual Report 2013/14

SUMMARY

This report is for information and refers to the reports presented to the Children & Learning Overview & Scrutiny Committee on:-

21 Oct 2014 Learning Achievement Complaints Annual Report 2013/14

RECOMMENDATIONS

Members to note the reports and contents.

REPORT DETAIL

For more detail information on complaints 2013/4 please refer to pages 4-6

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no implications and risks

Adjudication & Review Overview & Scrutiny Committee, 30 January 2014

Legal implications and risks:

There are no implications and risks associated with this covering report

Human Resources implications and risks:

There are no implications and risks associated with this covering report

Equalities implications and risks:

There are no implications and risks associated with this covering report

BACKGROUND PAPERS

None